

Terms and Conditions

The Performance Programme (TPP)

FEES

- Full payment of ticket price is required prior to starting the Intensive.
- A 10% discount is given to students attending multiple days at our Intensives of 3 days or more.
- The Principals reserve the right to change price, times, venues and days of the Intensives dependent upon the demands of the business. TPP will always endeavour to give at least 4 weeks notice.

CANCELLATION POLICY

- Ticket refunds cannot be given should it be necessary to cancel classes for any reason over which the Principals have no control.
- Students who wish to cancel attendance at a session for reasons of sickness, injury, holidays, personal engagements should advise the Principals no less than ONE WEEK prior to the date of the session and request of a refund or credit for a future event.

ATTENDANCE

- Before attending any intensives a completed Registration Form, GDPR consent form and Photo/ Video consent form must be submitted via our online form found on our website. These will be emailed to parents/carers in the booking process.
- Any student unable to attend their booked place on the Intensive should notify The Performance Programme via email at info@theperformanceprogramme.co.uk at least 2 hours prior to class. The email will not be responded to as it is simply to make us aware that your child will be absent.
- Commitment, good attendance and punctuality are expected throughout the child's experience at The Performance Programme.

UNIFORM

- When attending The Performance Programme Intensives, every student is required to wear the correct uniform. Please refer to our FAQs for further information.
- All jewellery and watches to be removed for classes. Stud earrings and jewellery worn for cultural or religious reasons is acceptable.
- Students should look presentable and professional.
- The Principals cannot accept any responsibility for the loss of or damage to any articles left on the premises. **Parents should label all property appropriately.**

STUDENT SAFETY

- Students must inform their teacher of any injuries or illness prior to their class commencing.
- It is important for the parents/guardians to understand that physical contact may be necessary when helping to demonstrate or correct dance movements; this will be in a professional manner. This is a very useful teaching technique to allow student progression so teachers can guide and support them, for example students muscle awareness, body alignment and understanding posture.

BEHAVIOUR

- Students are expected to conduct themselves in a disciplined manner and be respectful to all teachers and fellow students at all times whilst attending classes. This will ensure the safety and wellbeing of everyone at The Performance Programme.
- Mobile phones must be turned off or switched to silent if brought to class and kept in bags during class times. The Principals cannot undertake any responsibility for the loss of or damage to any property brought to The Performance Programme Intensives.
- The Principals reserve the right to ask students who are not responding to training, misbehaving or causing fellow students or staff upset or disrespect to leave the class.

DATA PROTECTION REGULATIONS

Find our Data Protection policy on The Performance Programme website.

CHILD PROTECTION

Find our Child Protection policy on The Performance Programme website.

HEALTH AND SAFETY POLICY

Find our Health and Safety policy on The Performance Programme website.

Registering your child to The Performance Programme will act as an acceptance of our terms and conditions.

Our T&Cs were issued by The Performance Programme April 2026

Review date: April 2027